

APPENDIX B: RECOMMENDATIONS BY RESPONSIBLE AGENCY/ORGANIZATION

RESPONSIBLE AGENCY/ORGANIZATION

RECOMMENDATIONS	RESPONSIBLE AGENCY/ORGANIZATION								
	North Carolina Department of Health and Human Services (Secretary's Office)	Division of Services for the Deaf and Hard of Hearing	The Coalition	Division of Health Services Regulation	Division of Aging and Adult Services	North Carolina Medicaid	Private Health Insurance Payers	Health Professional and Trade Organizations	Other
Recommendation 3.1: Convene a Coalition to Increase Communication Access in Health Care Settings for Deaf and Hard of Hearing Patients	X	X						X	Area Health Education Centers, Disability Rights North Carolina, Malpractice insurers
Recommendation 3.2: Develop Organizational Infrastructure to Coordinate DSDHH Resources and Partnerships		X							
Recommendation 3.3: Educate Health Care Providers on the Health Benefits of Timely Hearing Screenings		X	X					health care providers professional associations	
Recommendation 3.4: Develop Resources and Educate Deaf and Hard of Hearing Consumers about their Rights		X							Disability Rights North Carolina
Recommendation 4.1: Survey Health Care Providers on Methods of Meeting Communication Access Needs of Patients Who are Deaf or Hard of Hearing			X					NCHA, health care providers professional associations	
Recommendation 4.2: Survey Patients Who are Deaf or Hard of Hearing on Their Communication Access Needs		X	X						
Recommendation 4.3: Conduct Cost-Benefit Analysis of Insurance Coverage for Hearing Aids		X	X			X	X		
Recommendation 4.4: Pilot Distributing Personal Amplifiers in Medical Settings		X	X					NCHA	
Recommendation 4.5: Conduct Cost-Benefit Analysis of Publicly Funded Support Service Providers		X							
Recommendation 4.6: Include Disability and Access to Sign Language Interpretation in the Minimum Provision of Patient's Bill of Rights		X	X						Medical Care Commission
Recommendation 5.1: Improve Care of Deaf and Hard of Hearing Residents of Long-Term Care Facilities		X							
Recommendation 5.2: Survey Long-Term Care Facilities on Communication Access Needs of Patients Who are Deaf or Hard of Hearing		X		X				long-term care facility professional associations	
Recommendation 5.3: Update Procedures and Practices Pertaining to the Care of Deaf and Hard of Hearing Residents of Long-Term Care Facilities		X							
Recommendation 5.4: Educate Administrators and Staff in Long-Term Care Settings on Providing Appropriate Services and Care to Deaf and Hard of Hearing Residents			X	X	X				