

NCCARE 360

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Summary

- Personal Experience
- Integration Into Workflow
- Benefits/Challenges
- Communication with Partners
- Recommendations for New Users

Old Vs. New

- Immediate Feedback
- Early Notification of Client Needs
- Technical Assistance



Client Consent

Consent by Attestation

We have an exciting update that addresses the challenge of collecting consent from some clients: anywhere the consent workflow appears, you'll now see an option for On-Screen Consent By Attestation under a new section called User Attestation. This allows you to follow a script to obtain a client's consent, and then attest that you read the script, allowed the client to ask questions, and verbally received the client's consent.

I attest that I read the consent document to George Haystack, gave George Haystack the opportunity to ask questions and answered the questions asked (if any). I affirm that George Haystack then provided consent for his/her information to be shared via the Unite US platform.



A rectangular box containing a handwritten signature in black ink. The signature is written in a cursive style and appears to read "Jon Doe". Below the signature is a thin horizontal line.

[Clear Signature](#)

DECLINE

ATTEST

Referral Notification



NEW SNAP/WIC/OTHER NUTRITION BENEFITS REFERRAL RECEIVED

Marilyn Steele at Alamance County Department of Public Health - Care Management has sent you a SNAP/WIC/Other Nutrition Benefits Referral for [Alston N.](#)

We've received Spencer's consent, so you'll be able to see all the details.

[View Referral](#)

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Referral Reminder



This is a friendly reminder that you have a SNAP/WIC/Other Nutrition Benefits Referral for **Alston N.** that has been pending for 3 days, and requires action.

Click the button below to login to Unite US and take action by holding the referral for review, accepting it, or rejecting it.

Take Action

Need another software training? [Sign up here!](#)

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Clinic/Work Flow Changes

- Increased Efficiency (Saves Time)
- Eliminates Paper Referrals
- WIC Certifications
- Equipment/Training
- Benefits/Challenges
- Communication

Recommendations

- Learn More
- Consent
- Communicate with Team Members
- Mention NCCARE 360 to Community Partners

