

Staff and Key Activities Recommended for Implementation of the NCIOM Task Force Report

No. of FTE Staff Positions Recommended	Position Title	Key Activities Recommended in Areas of Primary Focus
One (1) FTE		<ul style="list-style-type: none"> ■ Development and coordination of a statewide recovery-oriented system of care and development of local and regional recovery centers. These centers will facilitate the adoption of a person-centered and holistic system of care for the individual that recognizes the critical role of both services and supports across the lifespan in addressing substance abuse as a chronic, relapsing illness requiring attention to natural and community supports and individualized care and services.
Three (3) FTEs: 2 FTEs: Adult 1 FTE: DWI	Adult Substance Abuse Treatment Continuum Regional Clinical Consultant	<ul style="list-style-type: none"> ■ Oversight, coordination, and technical assistance for regionally funded, locally hosted Cross Area Service Program (CASP) Adult Substance Abuse Treatment and Residential Services Pilot Program Initiatives. ■ Implementation of provider relational contracting and incentive-based measures of program performance and consumer outcomes. ■ Liaison with Alcohol and Drug Addiction Treatment Centers, State Hospitals, residential programs, homeless shelters, and local detoxification centers to ensure access to timely and effective community-based treatment and continuity of care. ■ Consultation regarding adoption, enhancement, and expansion of the utilization of adult substance abuse evidence-based programs and practices such as substance abuse intensive outpatient program, substance abuse comprehensive outpatient treatment program, and community support teams in coordination with residential treatment programs and recovery housing options. ■ Consultation regarding enhancement of person-centered, culturally competent, and gender-specific programs for women and their children, persons with HIV disease, criminal justice consumers, and other specialty treatment populations. ■ Support and technical assistance to substance abuse provider agencies in organizational, clinical, and business functions related to the successful operation of a viable substance abuse provider agency.
	DWI Consultant	<ul style="list-style-type: none"> ■ Monitoring and technical assistance to authorized DWI services providers and Alcohol and Drug Education Traffic School (ADETS) instructors across the state to ensure

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		<p>compliance with laws, rules, and policies governing DWI providers and services.</p> <ul style="list-style-type: none"> ■ Consultation and training for DWI services providers and ADETS instructors in implementing evidence-based supports, services, and treatments for DWI offenders. ■ Planning, collaboration, and policy development to improve responses to driving while impaired offenses and services to offenders. ■ Monitoring provider performance and consumer outcomes through data collected via the electronic Certificate of Completion system.
One (1) FTE	Substance Abuse Prevention Services Information System Manager	<ul style="list-style-type: none"> ■ Coordination of the statewide adoption, implementation, and evaluation of a recognized provider-based system for the measurement of local program, community, county, Local Management Entities (LME), regional, and statewide performance measures in the areas of participant outreach, education, identification, engagement, retention, program completion, consumer outcomes, and program efficiency. Implementation will include Substance Abuse and Mental Health Services Administration's National Outcome Measures (NOMs) for alcohol, tobacco, and other drug (ATOD) prevention, including measurement of pre- and post-intervention measures of individual, family, and community change in targeted areas of individual knowledge, attitudes, perceptions, and behaviors as well as community norms in such areas as alcohol, tobacco, and other drug access, availability, supervision, enforcement, and public acceptance and community norms regarding causes, consequences, and patterns of use, misuse, abuse, and dependence.
Two (2) FTEs	Quality Management Substance Abuse Research Analyst	<ul style="list-style-type: none"> ■ Coordination of research, analysis, and consultation regarding epidemiological trends in substance abuse prevalence and penetration levels at statewide, regional, and local levels across consumer populations and development of effective planning strategies for recognition of needs as a prerequisite to effectively targeting populations, programs, and resources. ■ Coordination of research, analysis, and consultation regarding statewide, regional, and local substance abuse program efficiency and effectiveness in implementation of established evidence-based programs and practices, including assisting

Additional Substance Abuse Services Staff
and Key Activities Recommended for
Implementation of the NCIOM Task Force Report

Appendix C

No. of FTE Staff Positions Recommended	Position Title	Key Activities Recommended in Areas of Primary Focus
		<p>LMEs and providers in integrating practice fidelity measures as a routine part of clinical practice implementation, evaluation, and improvement.</p> <ul style="list-style-type: none"> ■ Initiation of routine and ongoing research and analysis regarding the elimination or reduction of state, regional, and local business and substance abuse clinical services policies and practices that are cumbersome, counterproductive, inefficient, and costly, and provision of ongoing recommendations for quality improvement measures for more standardized, streamlined, barrier-free, and efficient processes that contribute positively to the business and clinical services environment for substance abuse provider agencies. ■ Coordination of research, analysis, and consultation regarding statewide, regional, and local substance abuse program patterns of service authorization for necessary, adequate, and efficient utilization of Medicaid and other federal, state, and local resources. ■ Consultation and technical assistance for LMEs and substance abuse providers regarding use of established and promising substance abuse program performance measures in benchmarking and use of incentive-based initiatives in recognizing and improving program performance across the domains of identification, engagement, retention, continuity of care, and treatment program completion. ■ Consultation, teaching, and technical assistance for LMEs and substance abuse providers regarding use of established and promising substance abuse program consumer clinical outcomes measures in benchmarking and use of incentive-based initiatives in recognizing and improving program performance across the domains of abstinence or reduction in substance abuse, housing, education and employment, arrests, self-help group participation, social connectedness, family functioning, physical and emotional health, and perception of care.
Three (3) FTEs	Substance Abuse Prevention Services & Coalition Development Regional Consultant	<ul style="list-style-type: none"> ■ Assistance in developing and implementing a statewide, regional, and local comprehensive prevention plan. ■ Coordination of regionally funded, locally hosted CASP Comprehensive Prevention Pilot Program Initiatives.

Appendix C

Additional Substance Abuse Services Staff and Key Activities Recommended for Implementation of the NCIOM Task Force Report

No. of FTE Staff Positions Recommended	Position Title	Key Activities Recommended in Areas of Primary Focus
		<ul style="list-style-type: none"> ■ Consultation regarding expansion and enhancement of availability of evidence-based programs and practices in coordination with Department of Public Instruction, Department of Juvenile Justice and Delinquency Prevention (DJJDP), and other youth-serving agencies. ■ Consultation regarding enhancement of person-centered culture and gender-specific programs for specialty populations at high risk for substance abuse. ■ Support and technical assistance to substance abuse provider agencies in organizational, service, and business functions related to the successful operation of a viable substance abuse provider agency.
Three (3) FTEs	Child and Adolescent Substance Abuse Treatment Continuum Regional Clinical Consultant	<ul style="list-style-type: none"> ■ Oversight, coordination, and technical assistance for regionally funded, locally hosted Cross Area Service Program (CASP) Child and Adolescent Substance Abuse Treatment and Residential Services Pilot Program Initiatives. ■ Implementation of provider relational contracting and incentive-based measures of program performance and consumer outcomes. ■ Liaison with residential programs and DJJDP youth development centers and detention centers to ensure access to timely and effective community-based treatment and continuity of care. ■ Consultation regarding adoption, enhancement, and expansion of the utilization of adolescent substance abuse evidence-based programs and approaches such as intensive in-home services, multi-systemic therapy, and Day Treatment in coordination with residential treatment programs and recovery housing options. ■ Consultation regarding enhancement of person-centered, culturally-competent, and gender-specific programs for teen parents and their children, persons with HIV disease, juvenile justice, and other specialty treatment populations. ■ Support and technical assistance to substance abuse provider agencies in organizational, clinical, and business functions related to the successful operation of a viable substance abuse provider agency.
Total = Thirteen (13) FTEs		